Management system policy

Company name:	Software Engineering Srl

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Version history

Version	Date	Description	Author	Approved by
1.0	19/08/2024	-	Marzia Elia	Nicola Murino

The commitment of **Software Engineering** is expressed through the development and implementation of an Integrated Management System involving the active participation of the entire company structure, so that each individual contributes, according to their role, to achieving the defined management system objectives and to promoting:

- Data and information security;
- Continuous improvement;
- Respect for and enhancement of people;
- Innovation and change.

The strategies underpinning the company's business development are based on its core values and corporate mission. These values also influence the behavioral guidelines for employees and collaborators, aiming to achieve the best possible results through the sharing of both challenges and opportunities.

In order to implement its Policy, **Software Engineering** undertakes to:

- Apply a risk-based approach across all operational and decision-making processes;
- Promote and disseminate a culture of continuous improvement focused on product/service compliance and quality, customer satisfaction, and the protection of the environment, health and safety, and information security;
- Involve, motivate, raise awareness among, and empower people through professional training, operational instruction, and qualification in specific critical processes;
- Ensure active compliance with all applicable legal regulations related to the scope of the company's management system, with the goal of continuously improving working conditions for personnel, including suppliers and stakeholders, particularly in terms of confidentiality and information security;
- Guarantee the security of provided services in terms of the integrity, confidentiality, and availability of information and data, based on policies for the correct and secure use of ICT technologies and a systematic evaluation of related risks, through the

adoption of specific measures, controls, and procedures for the proper handling of personal data;

- Promote the sustainable use of resources, the protection of biodiversity and ecosystems, adaptation to climate change, and the mitigation of its impacts by providing trained, efficient human resources supported by adequate infrastructure.

Software Engineering defines its improvement objectives annually during the Management Review, using these goals to assess the effectiveness and value of its Management System, and allocates the necessary means and resources to achieve them.

To respect this Policy and achieve the objectives we have set, we must work as a team and strive to constructively involve all individuals who are part of the **Software Engineering** community.